



# **Tenant's Handbook 2019**



**Available in larger print**

# Welcome

Welcome to your new home.

Please take some time to read this handbook as it provides useful information about what you can expect from our sheltered housing service as a MuirCroft Housing Association tenant.

This handbook is designed to help you get the most out of living at one of our sheltered housing schemes, either Muir House or Priest Croft, and answers some of the questions most commonly asked by our tenants.

For more information you could:

- Talk to the **Scheme Manager** where you live
- Look on our **website** [www.muircroft.co.uk](http://www.muircroft.co.uk)
- Refer to your **tenancy agreement**
- Contact the Association's **main office** at  
Muir House, Beaulieu Road, Dibden Purlieu,  
Southampton SO45 4NY Telephone: 02380 849481

Introduction

Moving in to Your New Home

Living in Sheltered Housing

Rent

Maintenance of Your Home

Leaving Your Home